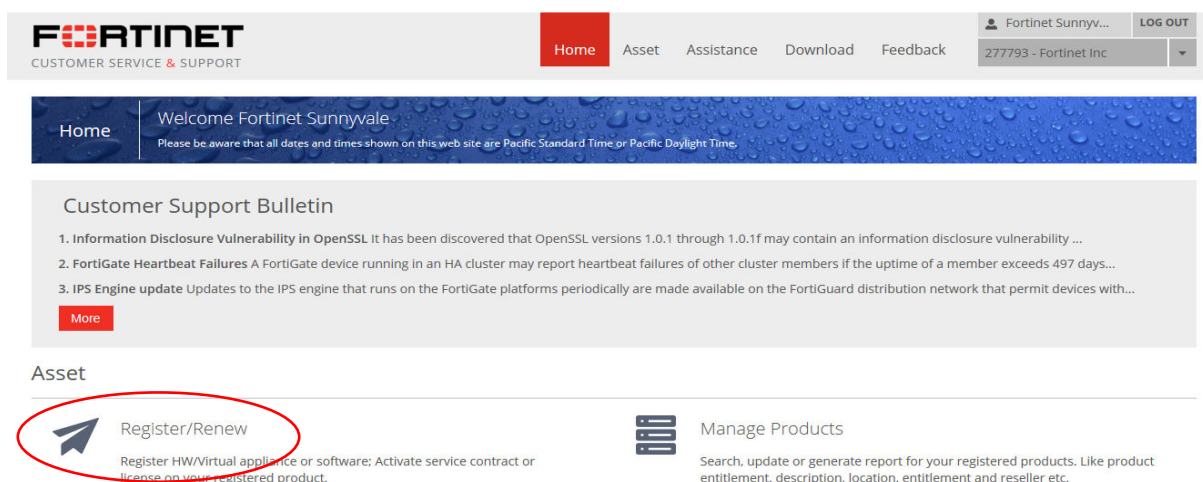


# Virtual Machine (VM) License Registration

Virtual Machine (VM) is a separate license from others hardware appliance. There are different types of VM license available from Fortinet. To register your VM license:

1. Login to <https://support.fortinet.com> with your **account ID/email** and **password**
2. Under Asset, select “ Register/Renew”



3. Enter the registration code and click “Next”

The screenshot shows the Fortinet Registration Wizard. The 'Registration Code' step is selected, and the 'Next' button is circled in red. The wizard displays a progress bar with steps 1, 2, 3, and 4. The 'Registration Code' step is highlighted. Below the progress bar, there is a text input field for the registration code, which contains the value 'PF100-YGLQL-Z7M3P-PMHZG-M5MK7E'. The 'Next' button is located at the bottom of the form.

## Example of VM Contract Letter

**Licensor:** FORTINET  
Fortinet, Inc.  
899 Kifer Road  
Sunnyvale, CA 94086 U.S.A.

**Fortinet Singapore Private Limited**  
300 Beach Road #20-01  
The Concourse, Singapore 199555

**Licensee:** Fortinet Inc

<b>Registration Code:</b>	PF100-YGLQL-Z7M3P-PMHZG-M5MK7E
<b>Evaluation license term:</b>	1 days
FG-VM02-HV-EVAL	FGVM0033236 FortiGate VM for Microsoft Hyper-V platform. 2 x vCPU cores and (up to) 4 GB RAM

## Virtual Machine (VM) License Registration

4. Put in the product description (Optional) and your Fortinet Partner (\*Required Field)
  - a) Partner's company name will be shown after you input the first character.
  - b) This is just an example of registering steps for Fortigate-VM, generally the registration steps are the same for other types of VM license but some may require information such IP address of the device.

The screenshot shows the 'License Registration' interface for 'Registering FortiGateVM 2 CPU'. The progress bar indicates Step 2 of 5 is active. The main heading is 'Specify Fortinet Registration Information'. Below it, a note says 'To help you identify this product, you may enter a description here'. There is a text input field for 'Product Description:'. Below that, another note says 'Please specify your Fortinet Partner or Reseller helped you with this product'. There is a dropdown menu for 'Fortinet Partner:\*' with the placeholder text 'Select a Partner'. A red arrow points to the dropdown arrow. To the right of the dropdown is a question mark icon. At the bottom left is a 'Previous' button, and at the bottom right is a red 'Next' button circled in red.

5. Read and accept the product registration agreement, click **"Next"**

The screenshot shows the 'License Registration' interface for 'Registering FortiGateVM 2 CPU'. The progress bar indicates Step 3 of 5 is active. The main heading is 'Fortinet Product Registration Agreement'. Below it, the sub-heading is 'FortiCare/FortiGuard Service Contract'. The main content area contains a long paragraph of legal text starting with 'THIS IS A LEGALLY BINDING AGREEMENT BETWEEN YOU, THE CUSTOMER, AND FORTINET...'. Below the text is a checkbox with the label 'I have read, understood and accepted the contract stated above'. A red arrow points to the checkbox. At the bottom left is a 'Previous' button, and at the bottom right is a red 'Next' button circled in red.

# Virtual Machine (VM) License Registration

6. Check the box to accept the terms and click “Confirm” to complete the registration.

License Registration

Registering FortiGateVM 2 CPU

1 Registration Code > 2 Registration Info > 3 Agreement > 4 Verification > 5 Completion

Verification

Important Notice:

READ BEFORE COMPLETING THE REGISTRATION.

Product Entitlement:

Support Type	Support Level	Activation Date	Expiration Date
AntiVirus	Web/Online	2014-04-05	2014-05-05
NGFW	Web/Online	2014-04-05	2014-05-05
Web Filtering	Web/Online	2014-04-05	2014-05-05
AntiSpam	Web/Online	2014-04-05	2014-05-05
Firmware & General Updates	Web/Online	2014-04-05	2014-05-05
Enhanced Support	8x5	2014-04-05	2014-05-05

Entitlement calculation is based on any existing warranty or contract services plus the term of your new contract. If you have questions regarding these conditions, please open a ticket for Registration Assistance by clicking [here](#).

☐ BY ACCEPTING THESE TERMS, YOU ARE ACTIVATING THIS SUPPORT CONTRACT AND THE ENTITLEMENT PERIOD PROVIDED CAN NOT BE CHANGED. IF YOU WISH TO CONTINUE, CLICK "CONFIRM" BUTTON TO SUBMIT YOUR REQUEST.

Previous

Confirm

7. Once the registration completed, you will see the product info details including a 16 characters of VM serial number be auto generated. Click “License File Download” to get the license file to be uploaded to your Fortigate device.

License Registration

Registering FortiGateVM 2 CPU

1 Registration Code > 2 Registration Info > 3 Agreement > 4 Verification > 5 Completion

Registration Completed

Thank you for choosing this Fortinet product. Your registration process has completed successfully. Please be aware that the registration information may not reflect on your product immediately, a delay (up to 4 hours) can occur.

Product Info

General

Product Model: FortiGateVM 2 CPU  
Serial Number: FGVMM020000020574  
License Number: FGVMM0033236  
Registration Date: 2014-05-04  
Description: N/A  
Partner: 7 South Consulting, Inc.  
License File: [License File Download](#)  
Type: Evaluation  
Expiration Date: 2014-05-05

Support Coverage

Support Type	Support Level	Activation Date	Expiration Date
Firmware & General Updates	Web/Online	2014-04-05	2014-05-05
Enhanced Support	8x5	2014-04-05	2014-05-05
AntiVirus	Web/Online	2014-04-05	2014-05-05
NGFW	Web/Online	2014-04-05	2014-05-05
Web Filtering	Web/Online	2014-04-05	2014-05-05
AntiSpam	Web/Online	2014-04-05	2014-05-05

Registered Support Contract

Contract Number	SKU	Creation Date	Registration Date
+	338483788615	FCX-15-00000-851-02-01	2014-05-04
+	338483788413	FCX-15-00000-107-02-01	2014-05-04

Registered License(s)

License Type	License Number	Registration Date
FortiGateVM	FGVM0033236	2014-05-04
FortiGate VM for Microsoft Hyper-V platform. 2 x vCPU cores and (up to) 4 GB RAM		

Register More

Finish